

Since the last AGM, UVW has continued to fight the bosses in the courts and the workplace.

We have forced bosses to drop bogus disciplinary processes against union members, demanded sexual harassment claims be properly investigated, helped victimised members get their hours reinstated and the holiday they need approved, fought alongside members to have their grievances upheld, forced bosses to reinstate unfairly dismissed members and reclaimed £10,000s of pounds in unpaid wages as well as winning settlements for discrimination, breach of contract, unfair dismissal and many more!

The following casework statistics are an approximation of the amount of casework enquiries UVW has received since the last Annual General Meeting (AGM)

Casework statistics 2021

Total enquiries received through website enquiry form: **circa 1,335**

Total no. of representations: **circa 190**

Members also communicate *re* problems at work via the UVW central telephone numbers. On average, we receive 30 calls per week, 130 per month and around 1,500 a year.

Casework statistics 2022

Total enquiries received and handled through website enquiry form: **circa 1,600**

This constitutes an approximate (20%) increase in website enquiries received and responded to compared to the previous year

Members also communicate *re* problems at work via the UVW central telephone numbers. The trend for 2022 was similar to 2021, receiving approximately 30 calls per week, 130 per month and around 1,500 a year.

Total amount won via casework: **£53,634.06**

This amount constitutes the amount of money won for members prior to Employment Tribunal proceedings (submitting the ET1 to the Tribunal after Acas conciliation). This has been done via

direct internal company processes, Acas early conciliation, and settlements agreements/COT3s (unfair dismissal, discrimination, unpaid wages [sick pay, wages, holiday pay, redundancy pay, notice pay etc], TU Issues, TUPE).

Casework statistics 2023

(1 January - 16 February 2023/ 6 week period)

Total enquiries received and handled via *Zetkin*, for January/February 2023): **121**

Total enquiries received and handled for January 2023: **80**

Total enquiries received and handled for February 2023 (until 16th): **41**

Total enquiries handled and closed (resolved) January/February 2023: **76**

Total enquiries handled and closed (resolved) January 2023: **60**

Total enquiries handled and closed (resolved) February 2023 (until 16th): **16**

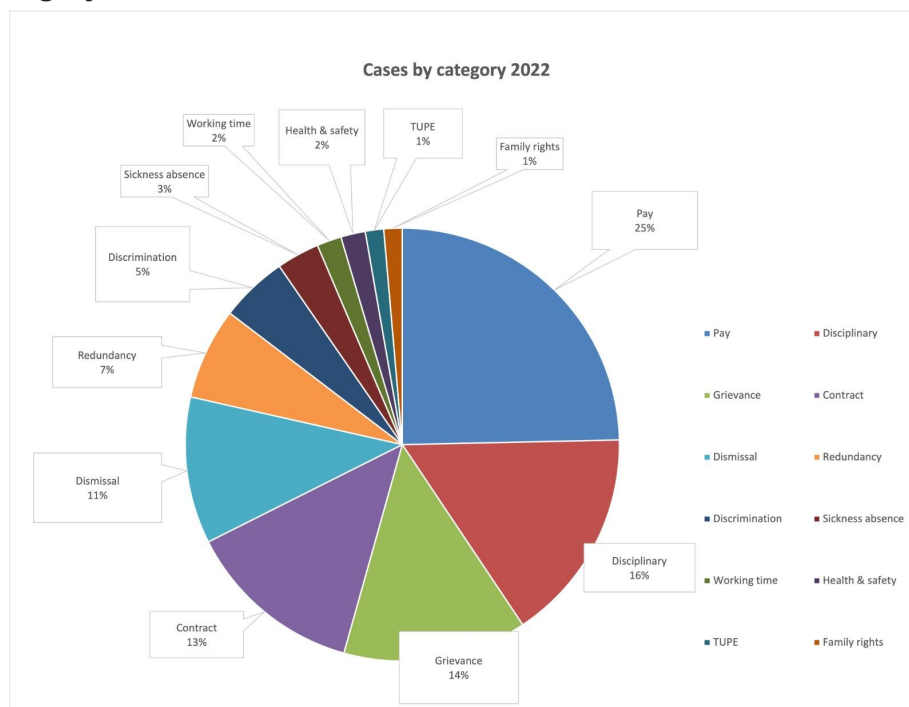
Members also communicate *re* problems at work via the UVW central telephone numbers. The trend for the beginning of 2023 corresponds with 2021 and 2022, receiving approximately 30 calls per week, 130 per month and around 1,500 a year.

Comparator period - Casework statistics from 15 July 2022 - 31 August 2022 (6 weeks)

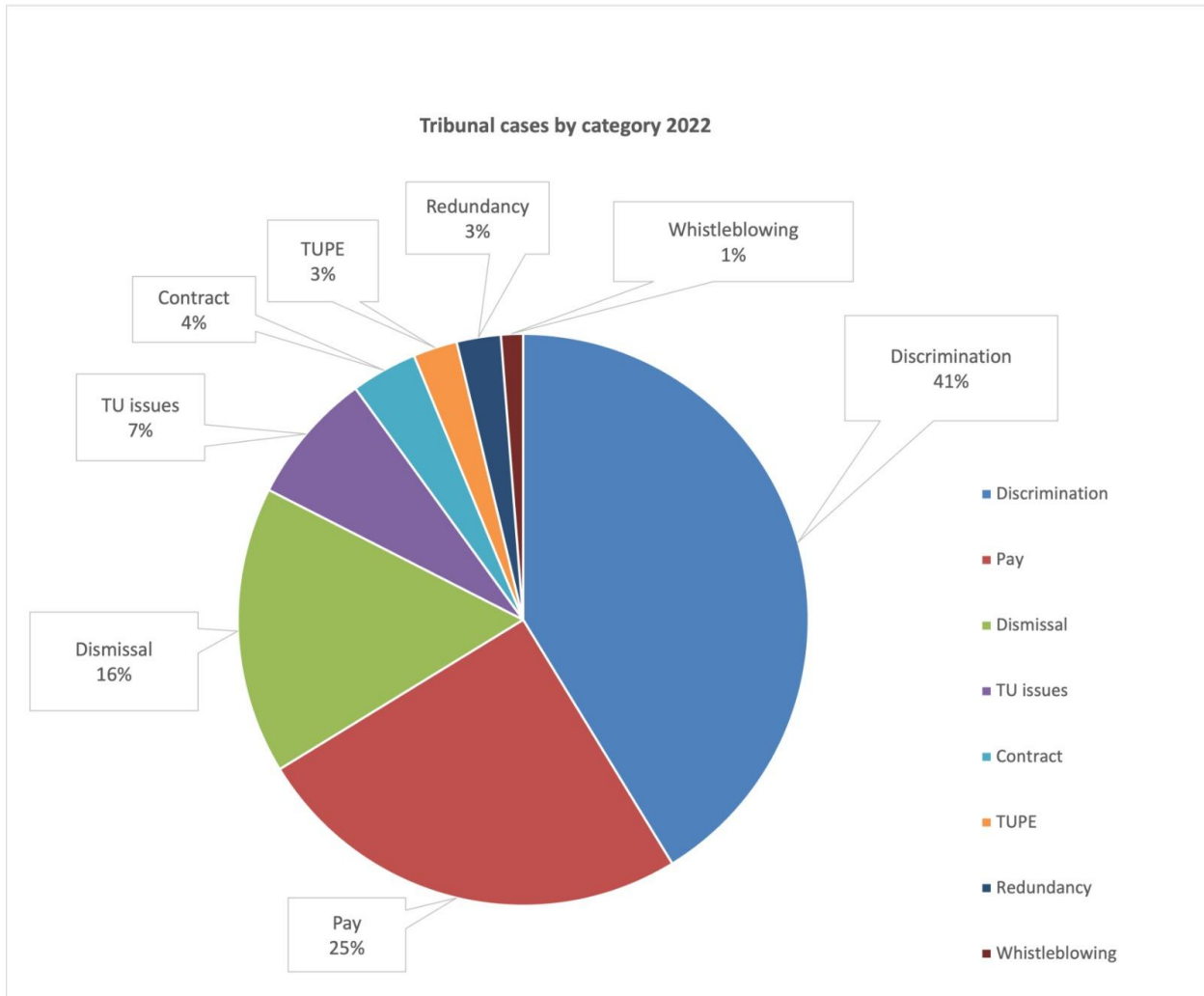
Total enquiries received and handled via *Zetkin* from 15 July 2022 - 31 August 2022: **112**

Total enquiries/cases handled and closed: **107**

Cases by category 2022



Tribunal cases statistics 2022

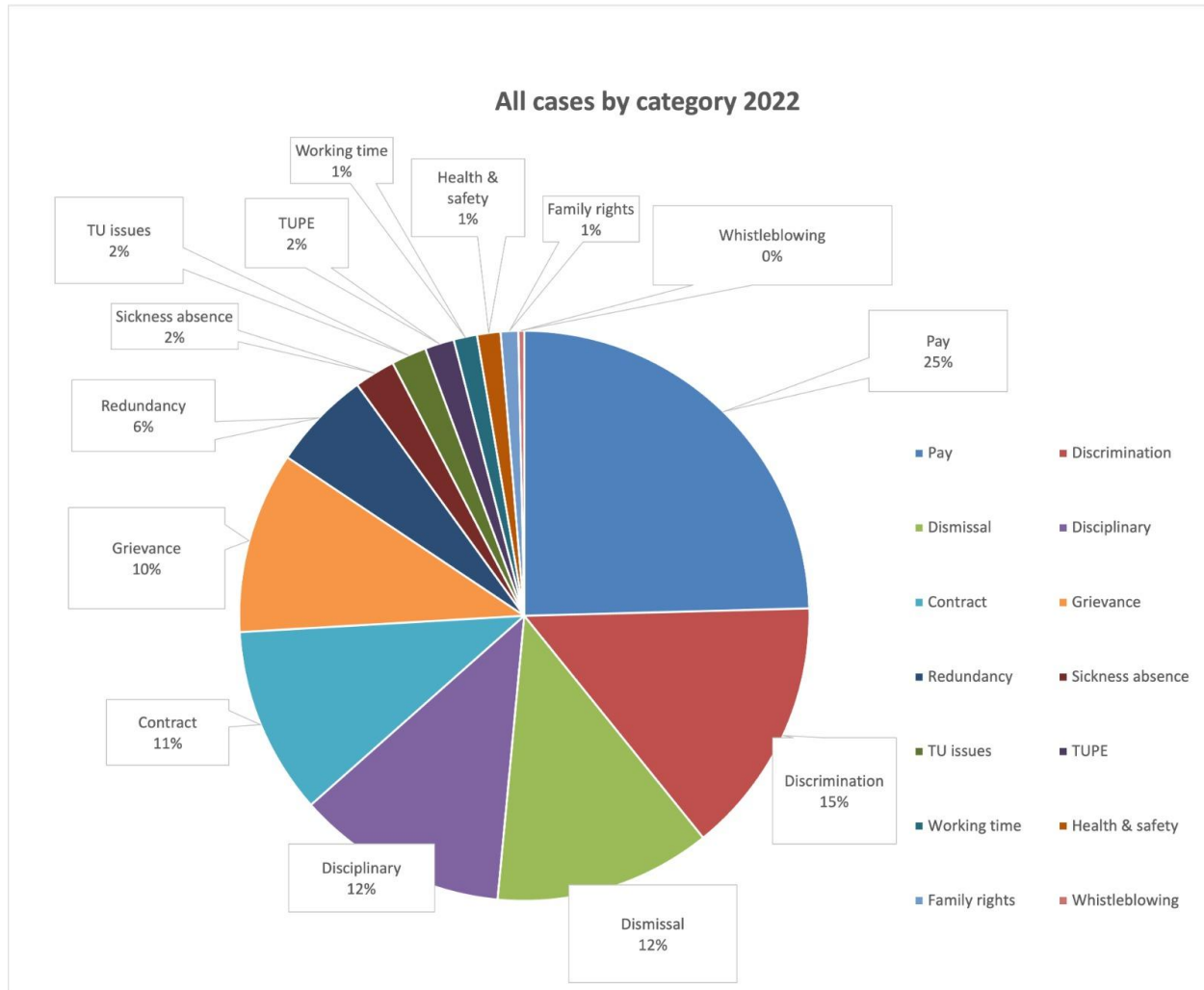


Total tribunal cases started in 2022: **121**

Total compensation/settlement amount that we won for members in 2022: **£759,753.48**

This amount constitutes the amount of money won for members in the Employment Tribunal and outside through negotiations with employers (post submitting the ET1 to the Tribunal after Acas conciliation).

All Tribunal and case work cases by category in 2022



Last year we ran a regular programme of community events and workshops, targeting Spanish-speaking UVW members, designed to educate, empower and organise.

The programme was run in Spanish and covered English language courses, training on workplace issues, union representation, film nights, breakfast clubs, and even sewing!

The intention is to roll out a similar programme in English and Spanish in 2023, drawing on the lessons from last year.

We are kicking off this programme with Free Numeracy Classes for members who are 19 or over and don't already have a GCSE grade C/4 or higher in Maths. The course will run in English.

We have also partnered with the Trade Union Society, an organisation of students and law graduates, to provide support to UVW members. This agreement will come into effect in the coming weeks.

We also organised a four-part training course for union reps, open to all UVW members, to train and certify union reps so that they can support their colleagues and other members in representations and in solving other problems in their workplaces. We will organise more such training sessions in 2023.